

ITAB

SHOP PRODUCTS UK





ITAB Shop Products UK

ITAB Shop Products UK is part of a significant and well resourced PLC – ITAB Shop Concept AB

We are an established supplier to retail, government and local authority sectors, commercial, NHS, MOD, schools, warehousing, councils, leisure, security & transport, including airports and railways.

ITAB Shop Products UK delivers a total store solution as a One-Stop-Shop by offering the widest range of quality products and services. We pride ourselves in our continual commitment to providing high quality products at competitive prices.

Full installation and project management is available on all projects in the UK and Ireland.

Our customer base is diverse and includes main contractors, shopfitters, architects, surveyors, builders and end users.

Contents

Customer Guidance	2
Queue Management Solutions	3
Damage Protection.....	4
Balustrade & Handrails.....	5
Shelters & Walkways	6
Radlok Trolley Retention	7
Checkouts	8
Self Checkout	9
Service Centre & Engineers	10



Customer Guidance

Store security and customer guidance are important aspects of store operations. ITAB Shop Products UK supplies and installs a wide range of products designed specifically for retail and commercial use.



The specification of our gates and turnstiles exceeds the industry standard and are competitively priced throughout Europe. We can combine a wide range of sensors and electronic aids including the integration of fire alarm controls and swipe card technology.

To underpin our products, our service department is supported by engineers who carry out warranty work and planned maintenance. To complement our gates and turnstiles, we manufacture a complete range of barrier rail systems along with glass panel inlay options.

- Supermarket pedestrian gates – chrome and EPC
- High quality stainless steel commercial property entrance gates
- Stainless steel half-height turnstiles – with access control
- Circular footprint motorised turnstiles
- Office and Government entrance systems – rotation or glass arm designs
- DDI specification solutions and connecting systems
- Mechanical gate designs
- Chrome and stainless steel barrier rail and modular hand rails





Queue Management Solutions

Utilising our years of experience within retail, travel and hospitality we will ensure that the queue solution you need is of the optimum design and quality.



Whilst people are in your managed queues, you can keep their minds occupied with advertising or allow them to continue shopping whilst they wait and they have the reassurance that they are being handled in an efficient and equitable manner.

Our quality range of "in-queue" merchandising accessories and advertising opportunities can maximise your impulse sales potential.

- Post and rail systems
- Belted barriers
- Queue merchandising accessories
- In-queue advertising
- Floor (socket) mounted systems
- Queue layout design and consultation
- Product development



on a permanent or temporary basis, whilst encompassing all business and leisure sectors.

The simply designed post has a three-way connection: each post can take one belt whilst simultaneously receiving up to three belts and are built to withstand the most rigorous and demanding environments.

ITAB's retractable belted barriers have a braking mechanism fitted as standard.



Retractable Belted Barriers

Versatile and easy to manoeuvre ~ ITAB's low cost queue barrier systems are an ideal solution any where a queuing process is required, albeit



Damage Protection

ITAB Shop Products UK provides a comprehensive range of damage protection systems and ancillary components. These products are robust in operation while at the same time incorporating high quality design, for use both in warehouse environments or in public locations and sales floors.



Our products can be supplied with our own installation service or dispatched directly to third-party contractors.

Our service team, dedicated to these products, offers a survey and sign off process for multi-site contracts.

The ideal combination of experience and top quality products allows us to cover all aspects of protection for busy sites containing high value assets.

Over the last 15 years our protection portfolio has been strengthened with a series of innovations

that achieve a total solution for any size of store or commercial property.

- Wheelie protection posts
- Chrome protection posts
- Chrome protection angles
- Plastic corner posts
- Door posts
- Rubber bumper systems
- PVC box wall protection systems
- Floor level aluminium or stainless steel protection rail systems
- Floor mounted heavy duty warehouse rail systems
- Recycled plastic bollards
- Vehicle impact barriers
- Modular guard and hand rails
- Stainless steel bollards





Balustrade & Handrails

ITAB Shop Products UK can deliver a stylish aesthetically pleasing range of fit-for-purpose balustrade and handrail systems. Combining excellence with functionality along with a wide choice of high quality designs and finishes. We are confident we can supply highly sophisticated solutions right through to simple sections.



You don't have to worry about a thing, as ITAB Shop Products UK services include concept design, manufacture, installation and project management. Already well established with architects, designers and contractors we ensure the most commercially viable, quality product is installed to compliment and function in your areas.



ITAB Shop Products UK manufactures in-house and this gives us complete control over quality and lead times. We cover the whole of the UK and Ireland and are fully supported by our extensively trained Engineers, Project Managers and Installation Partners.



Installations are managed from start to finish and we ensure that all the correct building regulations and Health & Safety requirements are met in full.

If you have a requirement for balustrade or handrail on a forth-coming project why not discuss your initial requirements with us? We are



happy to look at your requirements and make any recommendations.

Ultimately the opportunity to prepare a quotation allows us to demonstrate how competitive we are in this market sector. ITAB Shop Products UK would be happy to obtain the scope of works and quote from a layout drawing or a bill of quantities.



Shelters & Walkways

ITAB Shop Products UK has worked with major clients to develop a range of walkways and shelters that combine a modular format with alternative uses. These solutions are practical for commercial, health authority and retail developments.



Covered walkways – an arched roof design which can be extended throughout a site.

Smoking shelters – in various sizes with benches, ashtrays and lighting where necessary.

Cycle shelters – an enclosed PET shelter with single or tiered bicycle racks.



Our aluminium and PET plastic systems are robust and can be treated to reflect corporate styles and planning consent.

Trolley shelters – with integral floor mounted bumper rails.

Canopy shelters – modular cantilever design with a single post support.





Radlok™ Trolley Retention

Over recent years national legislation changes require local councils to enforce environmental control on an ever-increasing basis. Most supermarkets are affected by trolley loss, and have a responsibility to limit this. Where local councils recover trolleys from parks, rivers and housing estates environmental fines are often imposed.



Our solution to this problem is Radlok, our patented trolley retention system.

Utilizing a mechanical braking system and the installation of a pavement embedded boundary system, ITAB Shop Products UK can provide a low cost, low maintenance solution across a retailer's entire estate.



Unlike expensive electronic and RF based forms of trolley retention systems, Radlok can be reset by store staff with minimal training and trolley fleets can be maintained annually by our installation partners. There are no electrical parts and installation can be applied to all trolley and castor types.

The system that triggers the Radlok wheel brake is embedded in various forms of paving and blocks, so that it blends with the entrance and car park specifications. With this unobtrusive design and



application, it is important that appropriate signage and warnings are used at the demarcation points. Our solution includes these notices which can be formatted to our clients' specification.



Checkouts

ITAB Group is Europe's largest manufacturer of checkouts. This position gives ITAB Shop Products UK access to a wealth of knowledge and experience of checkout manufacture and customer flow solutions from across Europe.



ITAB Shop Products UK provides checkouts to major retailers fulfilling their demand for evolving design, meeting customer needs and reflecting corporate standards.

We combine the latest techniques in 3D modelling and CAD formats to deliver cost-effective checkout solutions. The close links with our production facilities in the Czech Republic and Germany allow us to provide top quality design within a speedy time frame.

To maintain our position in the market, we always strive to be price competitive, to deliver value and to provide the highest standards of service.

All of our checkouts undergo electrical and mechanical certification in the UK and can incorporate client specified I.T. We work closely with our clients' I.T. departments and programme managers to ensure seamless installation backed by our own project managers and designers who co-ordinate the various needs of each project.





Self Checkout

Customer flow and payment choice are major factors that affect the customer's shopping experience. ITAB Shop Products UK manufacture and supply complete solutions for belted, basket to bag or trolley to trolley self checkouts. Our latest generation of self checkouts lead the market both in functional design and exceptional software.



ITAB Scanpoint, our electronics and software company, have developed a Linux base operating system that is compatible with all forms of store I.T. functions.



we can install a secure barriered area with gates that are opened by the payment receipt.

ITAB have a full range to suit our customers needs from basket to bag, trolley to trolley, belted units to hybrid self checkout and conventional checkouts.

Our package includes PDA or attendant desk viewing of all store transactions. This allows a single member of store staff to manage a number of self checkouts, including the control of age restricted merchandise.



The operating system can be linked to our UK service and call centre where real time monitoring takes place. Should any form of problem exist in a shop, our service department will receive an immediate web based diagnostic. This allows us to quickly consult with the store and provide timely corrective action.

The GUI customer interface screen is intuitive and allows the shopper to operate the system without the need for distracting speech or warning noises. To further improve the customers experience, the action of scanning is far more flexible than other competing products.

To complete our solution, we can provide stand alone payment stations which are operated by a bar code payment receipt. In high security stores,





Service Centre & Engineers

ITAB Shop Products UK Service division provides a complete range of preventative and reactive maintenance service for all ITAB checkout and guidance products.



Our service engineers have a wealth of experience and knowledge. Coupled with our in-house technical advice team, we can ensure an unrivalled performance in quality of service and maintenance. Our next day delivery of all spare parts throughout the UK ensures a quick and efficient repair to your product, whether through our service department or direct to your site maintenance staff.

ITAB Shop Products UK field engineers are coordinated by our call centre support team who program works based upon contract agreements, both for major retailers and property management companies.

Using the very latest technology, our technical advice team can remote monitor ITAB Shop Products UK self checkouts via a web based interface. This application allows us to constantly review units in operation throughout a client's estate and react in real time to any problems in the store.

Our operations and activity extend to public buildings, leisure facilities, commercial properties, offices and retail sites.

Our Service division and engineers provide support for:

- Office entrance access
- Retail entrance gates
- Checkouts
- Self Checkouts
- Interior and exterior turnstiles



www.itabuk.com

ITAB SHOP PRODUCTS UK

City House

Swallowdale Lane

Hemel Hempstead

Hertfordshire HP2 7EA

England

T: +44 (0)1442 419419

F: +44 (0)1442 419107

